

1. Course Identity

Course Name/Block	International Operations Management		
Faculty	Business and Economics	Study Program	Management
Code	SEM443	Credits	3
Group	Outside University	Enrollment	Compulsory
Semester(s) in which the course is taught	4	Availability	Open
Learning Method	Classroom Learning	Media	e-learning
Category	Specific Course (MKPC)	Prerequisites	Operations Management

2. Course Description

This course discusses contemporary issues in the operations management sector in a global context. This course focuses on how companies are able to develop their operations strategies to remain competitive globally. Strategy development, implementation, and evaluation are the important stages of management process that serve as the key to achieving organizational success. This course discusses these stages by focusing on issues in the operations management sector in a global context. Some of the discussion topics are:

- Outsourcing dan offshoring
- The role of information technology in a global context
- Design and management of global supply chain
- Global logistics management




3. Learning Outcomes (CPL)

CPL Code	CPL	CPMK Code	CPMK
S1	Being devoted to God Almighty and having a good moral character	CPMK 01	Understanding the basic concepts of global operations strategies theoretically and having the ability to observe problems through empirical studies of management functions and modeling using scientific methods and internalizing Islamic values, norms, and ethics
S3	Internalizing values, norms, and ethics that prioritize integrity, honesty, responsibility, and trust in carrying out the profession		
KU1	Having the ability to understand and implement theoretical concepts, methods and tools for management functions (planning, implementation, direction, monitoring, evaluation, and control) and organizational functions (marketing, human resources, operations, and finance) in various kinds of organizations		
KK1	Being able to recognize and observe various management problems through modeling and empirical studies using scientific methods based on management science in various types of organizations		
S5	Respecting the diversity of cultures, views, religions, beliefs, and opinions or original findings of others	CPMK 02	Being able to make managerial decisions in various types of organizations, master cross-function communication techniques at the organizational level, and build positive collaborations with local, national, and international communities in the business sector using competency-based, resource-based, and process-based global operations strategies .
PP2	Mastering the rules, principles, and techniques of cross-functional, cross-organizational level, and cross-cultural communications to be able to communicate effectively across functions and across organizational levels		
KU4	Being able to make the right managerial decisions in various types of organizations at the operational level, according to data and information analysis on organizational functions		

KK2	Being able to establish positive collaboration with the local, national, and international communities in the business sector		
S9	Being able to independently apply the knowledge gained to support the activities in life in general and in the profession by upholding Islamic values to achieve <i>rahmatan lil'alamin</i> (mercy to all creations)	CPMK 03	Having the ability to think "out of the box" and to become visionary, open, communicative, creative, and responsive to rapid science and technological advancements, particularly in terms of global operations strategies in multinational companies, based on Islamic values.
KK4	Having the ability to think "out of the box" in implementing the value of perfection in accordance with the Islamic treatises by approaching and reasoning to solve problems based on management science		
KK5	Having the ability to think visionary and to be open, communicative, creative, responsive to change and responsive to advances in science and technology within the scope of management science		

4. Learning Materials and Main References

Learning Materials	<ol style="list-style-type: none"> 1. Basic Concepts of Global Operations Strategy 2. Globalization of Operations 3. Rationale Behind Operational Globalization 4. Competency Based Fundamentals 5. Resource Based Fundamentals 6. Process Based Fundamentals 7. Cross Border Global Operational Practice 8. Cross Function Global Operational Practice 9. Cross Value Global Operational Practice
Main References	<ul style="list-style-type: none"> • Gong, Yeming (2013). <i>Global Operations Strategy: Fundamentals and Practice</i>, Springer, London (Code: GY) • Plenert, G. J. 2002. <i>International Operations Management</i>. Copenhagen Business School Press. Copenhagen. (Code: PG) • De Toni, A. F. 2011. <i>International Operations Management: Lessons in Global Business</i>. Gower Publishing, Ltd. Farnham, Surrey. (Code: DT) • Schniederjans, M. J. 1998. <i>Operations Management in A Global Context</i>. Quorum Books. Westport, Connecticut (Code: SM)

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TRANSLATOR STATEMENT

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